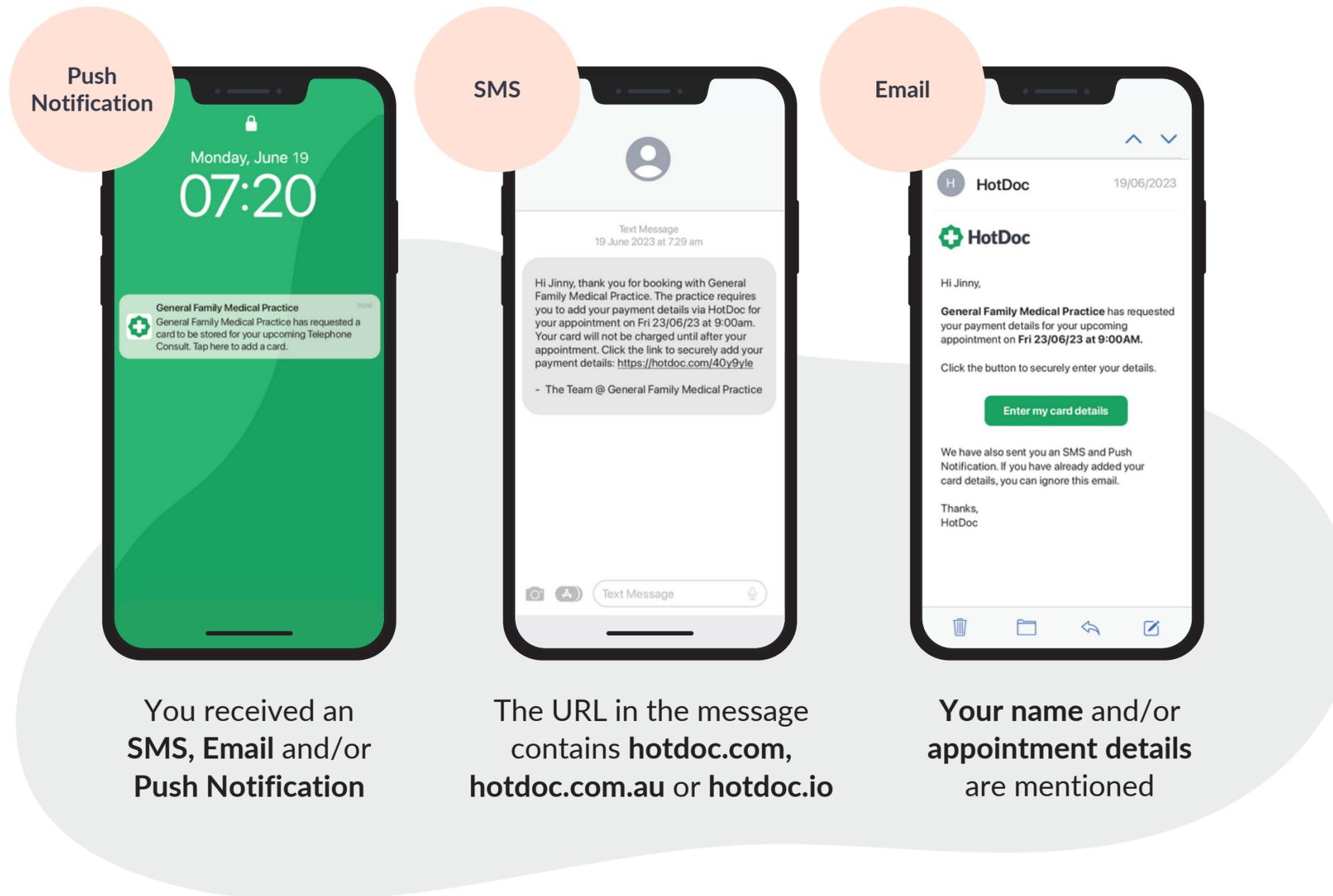


We use HotDoc to securely process payment for your appointments.

You can verify the messages for appointments booked over the phone or directly at our practice by checking that:



The image displays three smartphone screens, each with a label in an orange circle above it. The first screen, labeled 'Push Notification', shows a lock screen with a notification from 'General Family Medical Practice' requesting card details. The second screen, labeled 'SMS', shows a text message with a URL: <https://hotdoc.com/40y9yle>. The third screen, labeled 'Email', shows an email from 'HotDoc' with appointment details and a button to 'Enter my card details'.

Push Notification

Monday, June 19
07:20

General Family Medical Practice
General Family Medical Practice has requested a card to be stored for your upcoming Telephone Consult. Tap here to add a card.

SMS

Text Message
19 June 2023 at 7:29 am

Hi Jinny, thank you for booking with General Family Medical Practice. The practice requires you to add your payment details via HotDoc for your appointment on Fri 23/06/23 at 9:00am. Your card will not be charged until after your appointment. Click the link to securely add your payment details: <https://hotdoc.com/40y9yle>

- The Team @ General Family Medical Practice

Email

HotDoc 19/06/2023

Hi Jinny,

General Family Medical Practice has requested your payment details for your upcoming appointment on **Fri 23/06/23 at 9:00AM**.

Click the button to securely enter your details.

[Enter my card details](#)

We have also sent you an SMS and Push Notification. If you have already added your card details, you can ignore this email.

Thanks,
HotDoc

You received an SMS, Email and/or Push Notification

The URL in the message contains hotdoc.com, hotdoc.com.au or hotdoc.io

Your name and/or appointment details are mentioned