








Why HotDoc

Payments

Collect or request payments from patients appointments



	<u>Payment integration*</u>	Significantly reduce admin time by automatically collecting payments and receipting invoices in Best Practice, and writing back 'paid' in your patient notes
	<u>Debt collection made easy</u>	No more awkward debt collection calls. Save admin time by sending payment requests via SMS
	<u>Charge and prevent No-Shows</u>	Use stored card details to charge No-Show fees and deter late cancellations
	<u>Exempt bulk billed patients from requests</u>	Personalise your payment configuration, ensuring that patients eligible for Bulk Billing at your practice don't need to input a payment method for their appointments
	<u>Pay directly to your practitioner</u>	Direct to Practitioner Payouts allows you to send payments straight to your practitioner's nominated account
	<u>Safe and secure</u>	Our payments processors are all Payment Card Industry - Data Security Standards (PCI-DSS) Level 1 certified.
	<u>Preferred for Telehealth appointments</u>	61% of Australians prefer to make payments online, if not at the practice. 2020 HotDoc Patient Survey

*Best Practice