



## Why HotDoc

# Payments

Collect or request payments from patients appointments

	<p><b><u>Payment integration*</u></b></p>	<p>Significantly reduce admin time by automatically collecting payments and receipting invoices in Best Practice, and writing back 'paid' in your patient notes</p>
	<p><b><u>Debt collection made easy</u></b></p>	<p>No more awkward debt collection calls. Save admin time by sending payment requests via SMS</p>
	<p><b><u>Charge and prevent No-Shows</u></b></p>	<p>Use stored card details to charge No-Show fees and deter late cancellations</p>
	<p><b><u>Exempt bulk billed patients from requests</u></b></p>	<p>Personalise your payment configuration, ensuring that patients eligible for Bulk Billing at your practice don't need to input a payment method for their appointments</p>
	<p><b><u>Pay directly to your practitioner</u></b></p>	<p>Direct to Practitioner Payouts allows you to send payments straight to your practitioner's nominated account</p>
	<p><b><u>Safe and secure</u></b></p>	<p>Our payments processors are all Payment Card Industry - Data Security Standards (PCI-DSS) Level 1 certified.</p>
	<p><b><u>Preferred for Telehealth appointments</u></b></p>	<p>61% of Australians prefer to make payments online, if not at the practice. 2020 HotDoc Patient Survey</p>

\*Best Practice