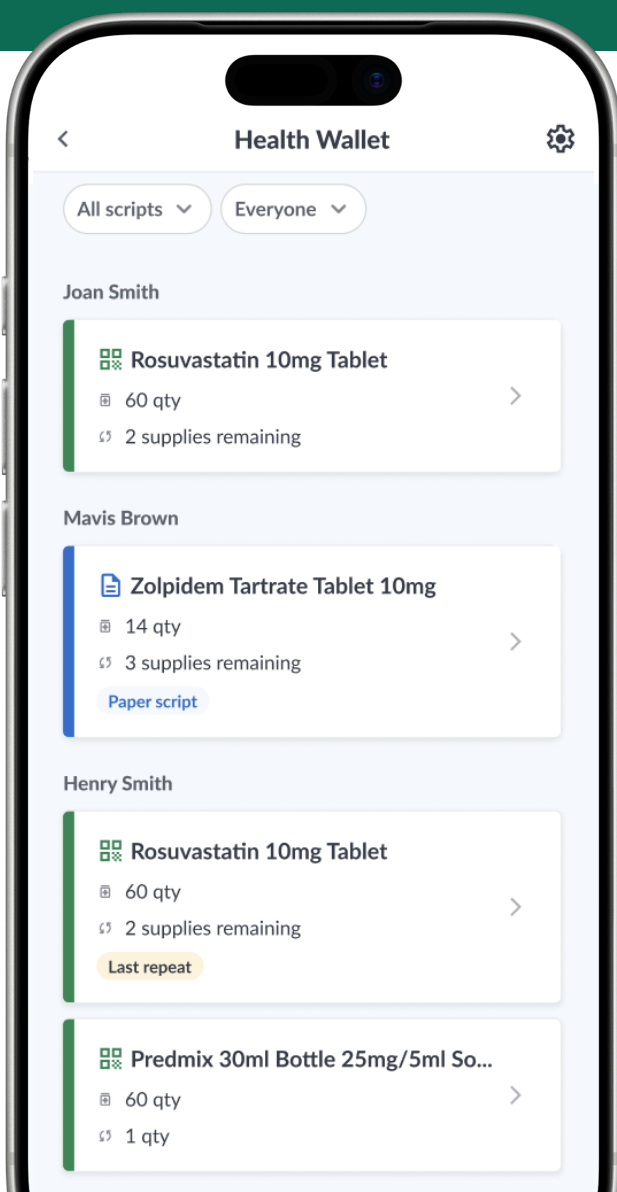


Stay ahead of scripts. Keep care connected.



Health Wallet gives patients one secure place in the HotDoc app to store their prescriptions, understand where each one is up to and know what to do next.

By helping patients manage more of the everyday script admin themselves, Health Wallet is designed to reduce the lost scripts, repeat confusion, and last-minute shortages that can turn into calls, GP messages and back-and-forth for your team.



Why it matters

- ✓ **Fewer script problems turning into admin**
Give patients clearer information about their scripts before lost links, repeat confusion or last-minute shortages turn into calls and back-and-forth between the front desk and GPs.
- ✓ **Patients know what comes next**
Clear script information helps patients understand what they have, what's left and when they need to take action. That's less urgent appointments for scripts, and your emergency GP freed up for patients that need same-day care.
- ✓ **A clearer pathway back to your practice**
When another prescription is needed, patients can move from their Wallet to booking an appointment or submitting a Routine Request where available.
- ✓ **Keep prescribing connected**
Patients manage more of the administrative side themselves, while your practice stays involved in prescribing decisions and ongoing medication needs.

From script to next step

1

Keep scripts organised

Patients add their prescriptions to Health Wallet and can see their status, repeats and expiry details in one place.

2

Use their script when they need it

Active eScripts can be opened in Health Wallet for dispensing or securely shared with someone collecting medication on their behalf.

3

Get back to their care team

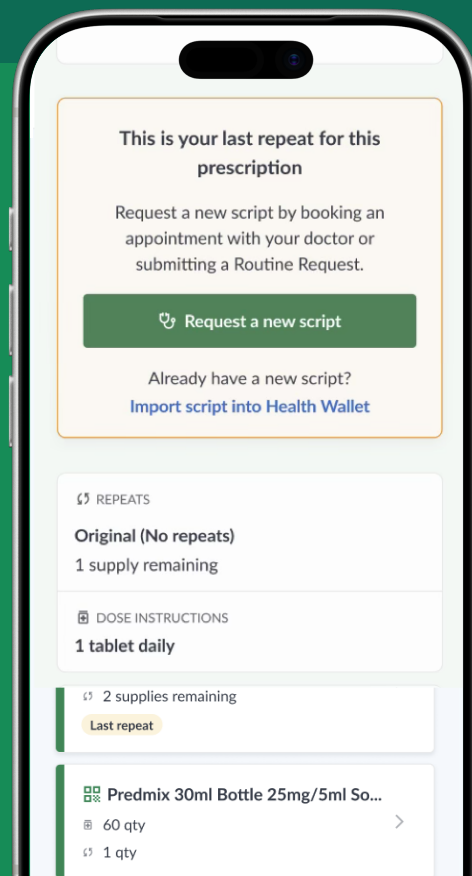
When another prescription is needed, Health Wallet gives patients a clear route back to their practice.

Already Using Routine Requests?

Health Wallet gives patients a clearer pathway into your existing Routine Requests workflow.

Instead of waiting until they have run out, patients can see where their script is up to and, when another prescription is needed, submit a Routine Request where available. This protects your booking capacity and prevents patients going elsewhere while waiting for an appointment slot.

If they need a review instead, they can book an appointment with their practice.



What Health Wallet offers:



Reminders before scripts run low

Health Wallet will remind patients when it's time to think about their next prescription, helping them act earlier instead of waiting until they've run out.



Manage scripts for the people you care for

Patients will also be able to manage prescriptions for partners, children and dependants in one place, making it easier to stay on top of medication across the household.



Secure and protected

Health Wallet is protected with HotDoc password security, Multi-factor authentication (MFA), a separate Health Wallet PIN and optional biometric access.